



17207-00007  
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Nabe et al. :  
Serial No.: 09/751,859 : Art Unit: 2177  
Filed: December 29, 2000 : Examiner:  
For: METHODS AND SYSTEMS :  
FOR ACCESSING MULTI-  
DIMENSIONAL CUSTOMER  
DATA :

**PRELIMINARY AMENDMENT**

Hon. Assistant Commissioner for Patents  
Washington, D.C. 20231

Please enter the following amendment prior to examination of the present application.

IN THE SPECIFICATION

At page 2, please delete lines 9 through 22 and replace with the following:

Figure 1 is a flow chart illustrating process steps for generating a multi-dimensional structure of customer data;

Figure 2 is a block diagram of a system;

Figure 3 is a block diagram of a network based system;